

Record of officer decision

Decision title:	Allocation of funding to Falls Care Navigator service 2019/20											
Date of decision:	9 August 2019											
Decision maker:	Director for adults and communities											
Authority for delegated decision:	Setting the 2019/20 budget and updating the medium term financial strategy and treasury management strategy: http://councillors.herefordshire.gov.uk/ieDecisionDetails.aspx?ID=5640											
Ward:	Countywide											
Consultation:	The better care partnership group, contracts and commissioning board and joint commissioning board have received regular updates in relation to this scheme and support the suggested allocation for 2019/20.											
Decision made:	The director for adults and communities agrees the spending allocation for the Falls Care Navigator service from 1 April 2019 to 31 March 2020 at a total cost of £44,000 April – September 2019 funding is secured via the iBCF funding allocation. The remaining funding, to March 2020, has been secured via the local authority public health grant.											
Reasons for decision:	<p>The overall aim of the scheme is to establish a proactive coordinator role within the existing falls responder service to work specifically with repeat fallers to maintain independence and minimise the likelihood and impact of future falls.</p> <p>Funding is used to employ 1.5 WTE staff members to deliver a targeted response to a group of vulnerable individuals who previously relied on emergency or crisis response services. Employed by Connexus Group, the care navigators undertake face-to-face follow up interventions with repeat fallers, linking them with relevant community support opportunities and establishing an individual management plan to mitigate the risk of future repeat falls and significant harm.</p> <p>The performance KPI data received to date is as following:</p> <table><tr><th>KPI</th><th>Performance (to June 2019)</th></tr><tr><td>Number of frequent fallers (individuals) referred to the service</td><td>186</td></tr><tr><td>Total number of clients engaged in service</td><td>90</td></tr><tr><td>% of repeat fallers with agreed outcomes focused action plan in place</td><td>100%</td></tr><tr><td>% supported to meet and achieve the outcomes</td><td>100%</td></tr></table>		KPI	Performance (to June 2019)	Number of frequent fallers (individuals) referred to the service	186	Total number of clients engaged in service	90	% of repeat fallers with agreed outcomes focused action plan in place	100%	% supported to meet and achieve the outcomes	100%
KPI	Performance (to June 2019)											
Number of frequent fallers (individuals) referred to the service	186											
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% supported to meet and achieve the outcomes	100%											

	No of individuals who received the service and have had a reduction in falls within 3 months	53
	No of individuals who received the service and have had a reduction in falls within 6 months	37
	No of individuals who received the service and have had a reduction in falls within 9 months	30
	The scheme has been in place for one year and further funding to March 2020 will be utilised to further secure the professional system relationships required to embed service delivery.	
Highlight any associated risks/finance/legal/equality considerations:	<p>Risks: The scheme does not achieve the desired outcomes and impact planned. In order to mitigate this a clear set of key performance indicators have been agreed, the delivery of which are monitored on a regular basis by a dedicated project manager and reported to the better care partnership group (BCPG).</p> <p>The public health commissioning team will be undertaking a review of all of the falls services in the next 3-4 months to recommend the future service provision for falls and this will include this service. In the event that this doesn't happen within the timescales this service may cease to continue.</p>	
Details of any alternative options considered and rejected:	<p>Not approving the allocation to the Falls Care Navigator scheme or allocating the budget in a different way is an option; however this scheme has been developed in partnership with key stakeholders and fully meets all grant conditions set.</p> <p>The scheme could potentially be delivered by a different provider however this is not a suitable option at this time as the scheme is located within the existing falls responder service to support frequent flowers so allows for continuity and consistency and the falls response services are being reviewed as detailed above.</p>	
Details of any declarations of interest made:	None.	

Signed..... Date: